



# **DISASTER RECOVERY & BACKUP**

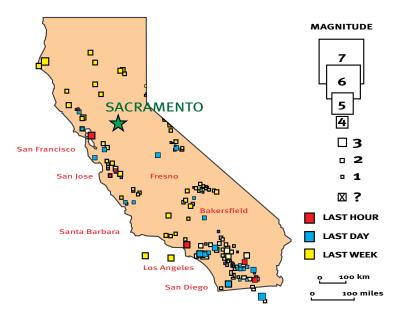
When Disaster Strikes,

# **Survival Depends on Preparedness**

Most American businesses are not prepared. Gartner research indicates that most companies can endure disruptions that last no more than seven days. It is recommended that organizations adopt disaster recovery and business continuity plans that will sustain them for at least one month post disaster.

These plans must include moving people to a safe place where they can access company data and resume operations.

# Index Map of Recent Earthquakes in CA www.data.scec.org/recenteqs



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# Quest's Business Resumption Center - seismically stable & above the flood plain

After a disaster, companies have to seek immediate, temporary office space and equipment, make arrangements for supplies and deliveries, have telephone lines transferred and endless other tasks.

Quest's 24x7 Business Resumption Center (BRC) at McClellan Park, one of over two dozen Global Service Delivery Centers, is strategically located at one of the most seismically stable and secure locations in California – the BRC is uniquely situated in an area above the flood plain, clear of mudslides and forest fires and far enough inland that hurricanes and typhoons are a near statistical impossibility, yet is close enough to drive to from any major metropolitan area in Northern California.

Quest's BRC features one of the most advanced fiber optic cable and redundant broadband infrastructures in California and is powered by two power stations while most data centers are reliant upon only one.

continued >





# Quest Business Resumption Center — Located Within a 16M Square Foot, Self-Contained Facility

- Proximity to areas that cater to technology, manufacturing, and distribution such as the San Francisco Bay Area, Central Valley, and Pacific Rim.
- Three dedicated electrical sub-stations producing over 210 megawatts of power.
- 11,000 foot military-grade airfield available to large and small charter planes, corporate jets, and helicopters provides clients with "front door access" to Quest's BRC.
- Existing infrastructure includes banks, fire station, gas station, first class day care facility, post office, restaurants, health club, and hotel with 30,000 sq. ft. of conference space.
- Easy freeway access with four freeway interchanges, multiple entrances, and only 15 minutes from Sacramento International Airport.
- Union Pacific Rail directly serves the industrial district within the park with a major freight facility located in nearby Roseville.
- The Port of Sacramento provides a deep water shipping channel with direct access to the Pacific Rim.
- Transportation directly to the park provided through Regional Transit bus service and linked with Sacramento Light Rail.

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### Customizable office space

Quest's state-of-the-art facilities are housed in buildings made of fully reinforced concrete – shell, roof, and floor.

The structures are rock-solid but the internal offices are fully adjustable. Quest can customize suites to meet specific needs while ensuring savings on capital expenditures.

From basic workstations which include computer terminals, phones, and call center services to fully appointed command and control centers with adjacent data cells and robust network equipment, Quest can design and install virtually any configuration of desks, cabinets, or power servers to meet your needs.

## For your worldwide needs

Quest has over two dozen Global Service Delivery Centers that meet the highest possible safety and security standards, while also offering the broadest range of services available.



#### **Business Resumption Center Services**

- 24x7 Network & Security Monitoring
- Cloud & Managed Services
- Data Vaulting & Replication
- Hosted & Dedicated Servers
- Co-location
- Application Services
- Networking
- PBX/Voice & Voicemail
- Hosted Email
- Consulting
- Onsite Technical Support