SIOUX FALLS - EAST

Our state-of-the-art facility, one of two enterprise-class in the metro area of South Dakota, is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility, can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy
By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Interconnected with TierPoint's Bellevue and Sioux Falls - (West) data center facilities.

Security
With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise
All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability
At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach
Our Sioux Falls - East facility is one of eight centers strategically located in the Midwest, and part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance
Audited under SOC 1 Type II, SOC 2 Type ll, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS[1] annually, is ISO 27001 certified[2], and ITAR and EU-US Privacy Shield[3] registered.

Low Latency
Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.
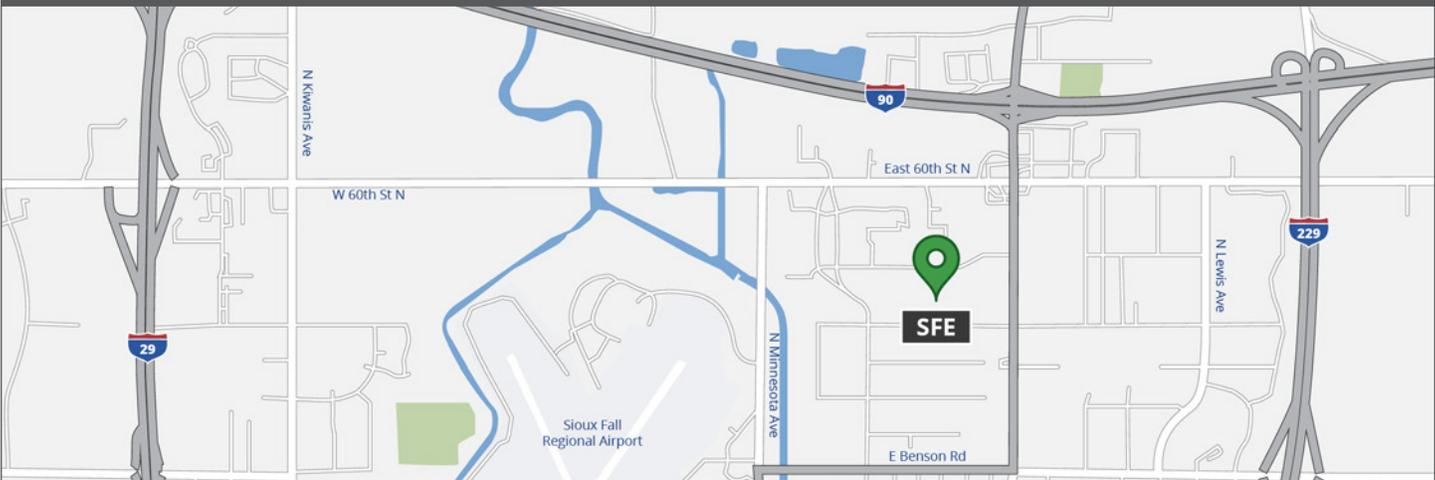
Reliability
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

Sioux Falls - East (SFE)

Space	Facility Size	16,000 total square feet
	Deployments	Cabinets and cages
	Power Availability	AC
	Business Continuity Seating	8,100 square feet of business continuity workspace
	On-site Support	24x7x365 on-site support available
Connectivity	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	Various levels of connectivity of up to 5Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
Reliability / Critical Systems	Utilities	A-side and B-side power distribution design
	Generators	800 kW with 1,400 gallon tank and 1,000 kW with 1,841 gallon tank
	Uptime Operations	100% Uptime SLA
	Utility Service	2000A 3P/4W 208 system
	Electrical	N+1 UPS system
	Mechanical / Cooling	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	2-stage dry pipe fire suppression system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Environet System
Structure	Production Data Center Space	4,200+ square feet gross
	Loading Dock	Loading dock servicing full-sized trucks or those with lift gates
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Shipping	Staging area and receiving cage

Sioux Falls - East (SFE) - 700 East 54th Street North, Sioux Falls, SD 57104

Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint

TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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