



# Spokane | 23403 E. Mission Ave

Our state-of-the-art Spokane data center is more than 250 miles from major cities between the Cascade and Rocky Mountains, providing low risk to natural disasters. It is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

By having multiple on-net carriers and supporting cross connects to other carriers, you get access to the Internet bandwidth of your choice. Multiple, diverse fiber feeds, with dark fiber connectivity available.

### Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

### Responsiveness and Expertise

All our data centers are supported by IT professionals focused on client success and responsiveness to client requirements. They have the technical expertise and desire to help you achieve your business goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

One of two data centers in Spokane, WA and part of one of the largest and most geographically diverse footprints in the nation. We deliver secure, reliable, and connected infrastructure solutions.

### Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS<sup>1</sup>, and NIST SP 800-53<sup>1</sup> annually, is ISO 27001 certified<sup>2</sup>, and ITAR and EU-US Privacy Shield<sup>3</sup> registered.

### Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

### Reliability

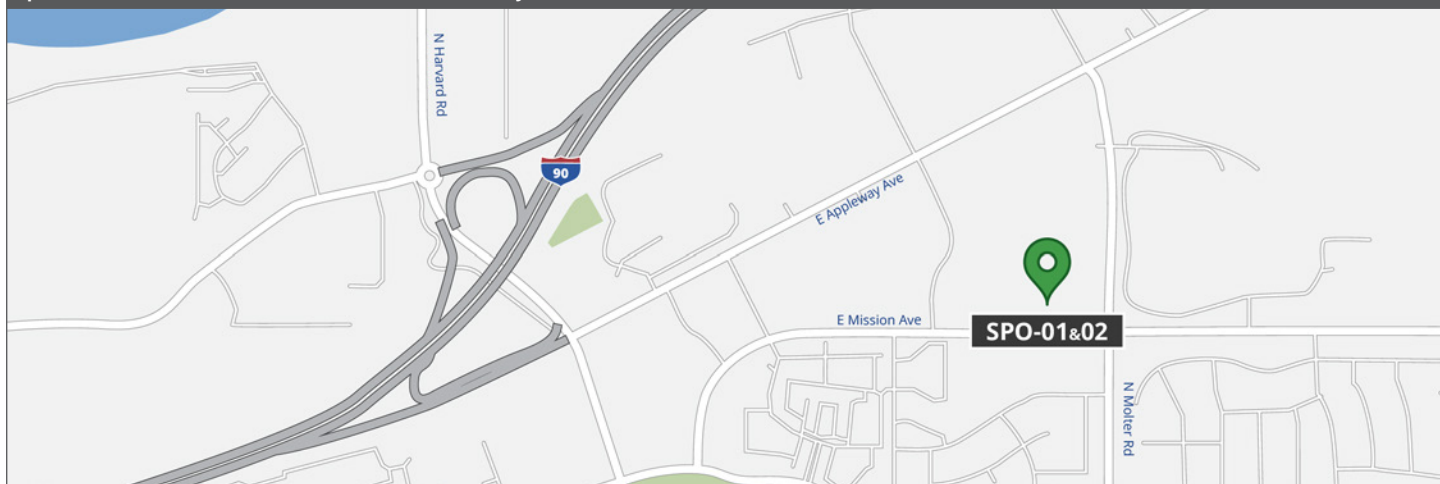
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

## Spokane (SPO01 - 02)

<b>Space</b>	Facility Size	32,000 total square feet
	Deployments	Cabinets and cages
	Power Availability	AC
	On-site Support	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDFs
	Carrier Availability	See our carrier list located at: <a href="https://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper, and coaxial
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
<b>Security</b>	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
<b>Reliability / Critical Systems</b>	Utilities	A-side and B-side power distribution design
	Generators	800kW x 6, N+1. 15,000 gallons onsite diesel fuel
	Uptime Operations	100% Uptime SLA
	Utility Service	4000A 3P/4W 480/277
	Electrical	UPS redundant systems
	Mechanical / Cooling	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Preaction sprinkler & VESDA
	Monitoring	Monitoring and BMS temperature & humidity monitoring through Struxureware
<b>Structure</b>	Production Data Center Space	21,000+ square feet gross
	Loading Dock	Exterior 4' dock height with leveler
	Hardened Exterior	Concrete slab exterior, type II-B construction
	Shipping	Staging area and receiving cage

Spokane (SPO01 - 02) - 23403 E. Mission Avenue, Liberty Lake, WA 99019



## Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **[sales@tierpoint.com](mailto:sales@tierpoint.com)** to connect with one of our advisors. Or visit us at **[tierpoint.com](https://tierpoint.com)** to learn more.

## About TierPoint



TierPoint ([tierpoint.com](https://tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

**[tierpoint.com](https://tierpoint.com)**

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