



# LEHIGH VALLEY

TierPoint's Lehigh Valley facility in Bethlehem, is conveniently located along the Lehigh Valley Thruway, and is one of 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. We are a trusted provider to thousands of customers across all industries. Whether you need a server rack, a full cabinet, or a suite of customized man-aged services — we have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

## Our Commitment

### Carrier Neutrality and Redundancy

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

### Security

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### Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

### Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

## Our Facility

### National Reach

Conveniently located to major interstates with easy access to New York, New Jersey and eastern Pennsylvania, our Lehigh Valley facility delivers secure, reliable and connected infrastructure solutions.

### Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS<sup>1</sup> annually, is ISO 27001 certified<sup>2</sup>, and ITAR and EU-US Privacy Shield<sup>3</sup> registered.

### Low Latency

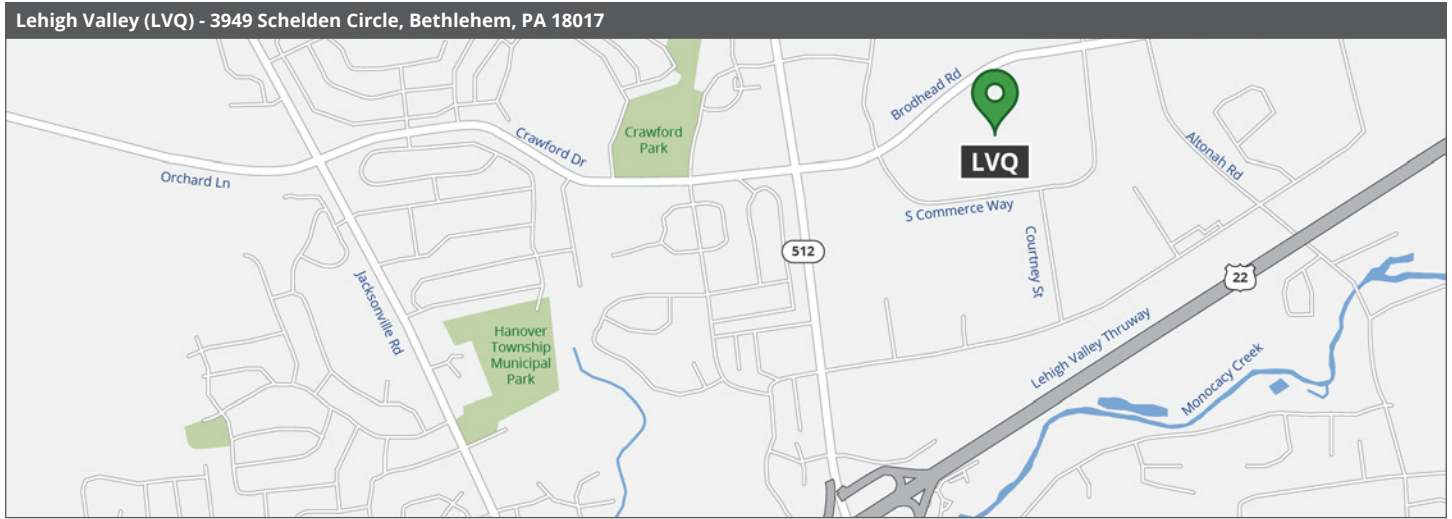
Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

### Reliability

Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

Lehigh Valley (LVQ)		
<b>Space</b>	Facility Size	27,000+ square feet of building space
	Deployments	Cabinets and cages
	Power Availability	AC
	Business Continuity Seating	Business continuity workspace available
	On-site Support	24x7x365 on-site support
<b>Connectivity</b>	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: <a href="https://connectpoint.tierpoint.com">connectpoint.tierpoint.com</a>
	Cross Connects	Fiber, copper and coaxial
	Interfacility	Various levels of connectivity of up to 5Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
<b>Security</b>	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
<b>Reliability / Critical Systems</b>	Utilities	N, A-side and B-side power distribution design
	Generators	Three redundant 1,500kW generators with 10K gallons of fuel storage on site
	Uptime Operations	100% Uptime SLA
	Utility Service	Pad mounted 2,000kVA transformer
	Electrical	True 2N UPS system
	Mechanical / Cooling	N+1 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
	Life Safety	Preaction sprinkler & Gas system
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System
<b>Structure</b>	Production Data Center Space	8,700+ square feet gross
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Shipping	Staging area and receiving cage



## Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **[sales@tierpoint.com](mailto:sales@tierpoint.com)** to connect with one of our advisors. Or visit us at **[tierpoint.com](https://tierpoint.com)** to learn more.

## About TierPoint



TierPoint ([tierpoint.com](https://tierpoint.com)) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

**[tierpoint.com](https://tierpoint.com)**

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