



DALLAS

Our state-of-the-art Dallas facility is one of over 40 facilities across the US and part of a network with guaranteed exceptional performance and low latency connections. Since 2000, businesses in North Texas, across the US, and around the globe have relied on TierPoint in Dallas to connect and protect their most critical IT assets. We are a trusted provider to thousands of customers across all industries. Our facility can support whether you need a server rack, a full cabinet, or a suite of customized managed services. We have the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

Our carrier-neutral facility, provides access to the internet bandwidth and connectivity services of your choice. Multiple, diverse fiber feeds, and DWDM connection to the Infomart facility and our Dallas-Allen facility.

Security

With a company-wide emphasis on security and compliance, our team adheres to strict, well-documented security processes.

Responsiveness and Expertise

All of our data centers are supported by passionate IT professionals focused on client success, responsiveness to client requirements, and who have the technical expertise and desire to help you achieve their business goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

One of two facilities in Texas, our Dallas facility is part of one of the largest, and most geographically diverse footprints in the nation. We deliver secure, reliable and connected infrastructure solutions.

Compliance

Audited under SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS¹ annually, is ISO 27001 certified², and ITAR and EU-US Privacy Shield³ registered.

Low Latency

Achieve high performance and low latency by having your critical infrastructure closer to your employees and end-users.

Reliability

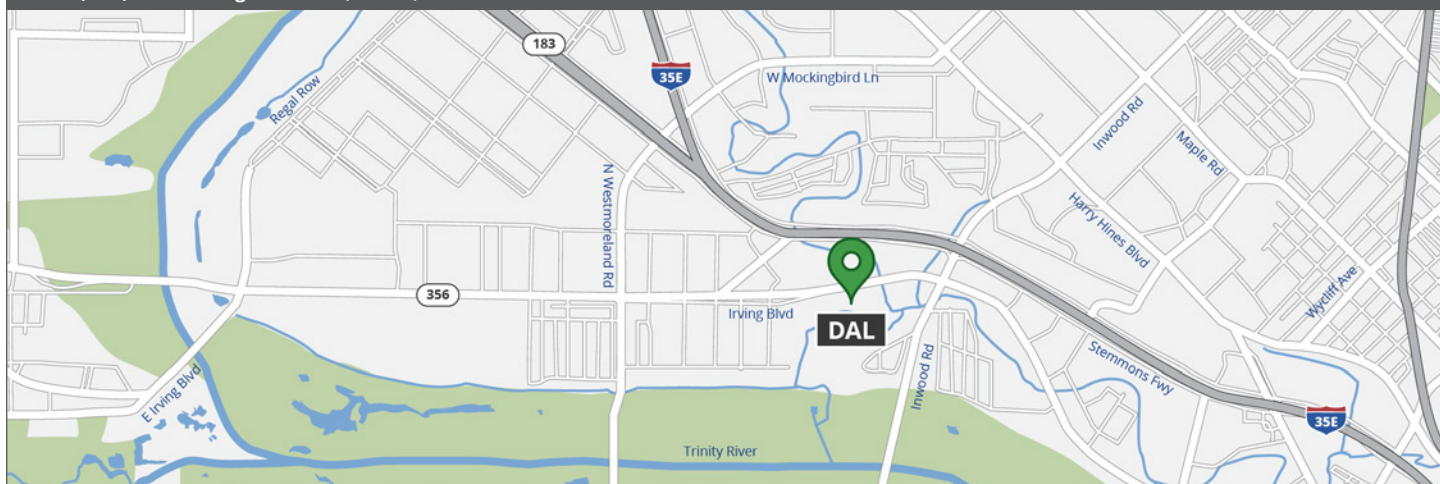
Your IT infrastructure and related components are guaranteed by a 100% uptime SLA, supported by a local, dedicated team of IT professionals who are focused on delivering consistent and superior services.

1. Data Center Colocation Services (NIST Moderate baseline). 2. ISMS and data center colocation. 3. EU Standard Contractual Clause/DPA template available.

Dallas (DAL)

Space	Facility Size	68,000 square feet of data center space
	Deployments	Cabinets and cages
	Power Availability	AC and DC
	On-site Support	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	Various levels of connectivity of up to 10Gbps to other TierPoint facilities and carrier hotels
	Cloud On Ramps	CCX up to multi-10Gbps dedicated connectivity to AWS, Azure, and other hyperscalers
Security	Access	Secure mantrap, keycard, and biometric systems
	Cameras/Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	On-site Security	24x7x365 electronic / physical
	Compliance	SOC 1 Type II, SOC 2 Type II, SOC 2 + HITRUST, GLBA, HIPAA, PCI-DSS, NIST SP 800-53, ISO 27001, ITAR and EU-US Privacy Shield registered
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators	(6) 2.0kW generators with 3.6K gallons fuel storage; one 15,000 UST, and one 25,000 UST tank
	Uptime Operations	100% Uptime SLA
	Utility Service	(4): (3), 3,750kVA (1), 2000kVA transformers
	Electrical	True 2N UPS system
	Mechanical / Cooling	N+1 redundancy on CRAH's
	BMS Controls	Temperature sensing
	Life Safety	Preaction sprinkler & FS-250 and 5808 system
	Monitoring	BMS temperature & humidity monitoring
Structure	Production Data Center Space	51,000+ square feet gross
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	8" thick poured concrete tilt panel with 3/4" reinforced bars
	Shipping	Staging area and receiving cage

Dallas (DAL) - 3004 Irving Boulevard, Dallas, TX 75247



Learn More

Find out how TierPoint can help with your cloud, colocation, and managed services initiatives. Call **844.267.3687** or email **sales@tierpoint.com** to connect with one of our advisors. Or visit us at **tierpoint.com** to learn more.

About TierPoint



TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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