

Fast, Secure, Cost-effective Solutions: Colocation, Connectivity, Peering, and Managed Services TurkNet Data Center



Top 5 reasons why you should choose the TurkNet Data Center:

- 1) TurkNet is a name you can trust in the Turkish Telecoms industry. Founded in 1996, with solid financials and backed by Private Equity, TurkNet is the largest independent telecom operator in Turkey.
- 2) Located in the heart of Istanbul's business district, the TurkNet Data Center provides access to all operators and networks in Turkey.
- 3) Built in accordance to top international standards, the TurkNet Data Center is a Tier 3 facility, with industry leading Service Level Agreements, 24/7 monitoring and trouble ticketing system, security, strict environmental monitoring and control, and power redundancy.
- 4) A founding member of the Turkish peering exchange, TNAP, TurkNet Data Center provides the best local and international IP transit.
- 5) The TurkNet Data Center is a Carrier Neutral facility, providing customers with choice and diversity for national and international connectivity.

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Quality, Reliability, and Performance: Building Features

- Tier-3 Data Center
- ISO 27001 certified
- N+1 network level redundancy
- Multiple fiber optic connections and building entries with maximum choice for interconnectivity in Turkey
- Physical and electronic security systems, 24-hour video surveillance, 24/7 on-site security personnel
- High power cooling systems, fire detection systems, and extinguishers
- Earthquake stabilizers
- Dedicated work room for customers



TurkNet Data Center Services

- Colocation
- Bandwidth: 256Kbps – 10Gbps
- International Bandwidth: TurkNet provides high performance international connectivity
- Cloud Services: Enterprise level IaaS, SaaS and SaaS cloud services via powerful, redundant cloud infrastructure with a 99,99% SLA
- Transmission Services: Ethernet, TDM Connectivity, Local Tail Access
- Peering Services
- Value Added Services
 - Managed Security / UTM (Firewall, IPS/IDS, DDOS, URL filtering, AV/AS)
 - Logging
 - Storage backup
 - Cabling services
 - SDH port rental
 - KVM: Provides the keyboard, monitor and mouse to the customer from the customer work room for remote management
 - Remote Hands Management: Remote help from trained technical staff
 - SMS / E-mail: Monitoring alerts delivered to the customer with sms and/or email



Premium Support Services

- CCO (Customer Care Online): Online access to invoices, SLA values, trouble tickets and general network issues via a single portal
- Trouble Ticketing: Create/Follow your support records online
- Technical Account Manager
- Network Graphics: Monitor port usage
- 24/7 Premium Technical Support: English speaking Cisco certified engineers oncall
- Pre-monitoring: Pre-monitoring by the TurkNet NOC ensures optimal data center performance levels
- SLA: Separate Service Level Agreements for continuity, packet delivery and latency

